



Dialerking Technology

# INNOVATIVE DIALER SOLUTIONS

<https://dialerking.com>

# ABOUT COMPANY

Our team at DialerKing Technology is dedicated to reinventing business communication. We create leading-edge dialer software that transforms outbound calling into a key strength for your operations. Whether you're a small business or a large enterprise, our full range of intelligent dialer systems is tailored to maximize the impact of your outreach. Our tools streamline your processes, empower your agents to excel, and dramatically improve call connections, directly driving stronger business results.

Knowing that clear and impactful communication is essential for success, we prioritize delivering dependable, adaptable, and intuitive technology perfectly matched to your specific demands. We don't just sell software; we become your trusted partner.

By working closely with you, we identify your precise business needs and campaign goals. Our extensive experience in contact center solutions, combined with a history of delivering measurable results and a constant drive for innovation, positions DialerKing as your definitive expert in smart communication



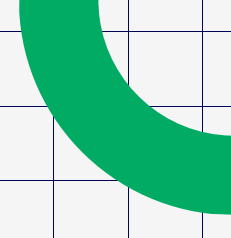
# OUR AREAS OF EXPERTISE

We're experts at building innovative dialer software that supercharges business operations in diverse sectors. Our focus is on helping your team get more done and significantly improve their outreach.

## Our Service :

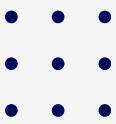
- Browser-Based Mobile Dialer
- CRM Integration Services
- VoIP Development
- Custom Product development
- contact center dialer Solutions
- Custom Vicidial Solution
- CRM Dialer
- Asterisk Development
- PBX Solution
- Multi-Language Dialer solution
- Cluster Dialer Setup
- Avatar Dialer
- IVR Solution
- Voice Broadcasting





# CONTACT CENTER DIALER SOLUTION

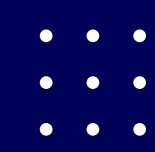
Our contact center Dialer Solution is specifically engineered to elevate the performance and efficiency of modern contact centers. This comprehensive platform effortlessly handles both outbound and inbound calls, boosting agent efficiency and delivering exceptional customer interactions. It automates dialing and smartly routes calls, cutting down on wasted time, increasing connections, and providing all the tools needed to track and improve team output.



**VIEW LIVE**  
**DEMO!**



# TYPES OF DIALER



01

02

03

04

05



**PREDICTIVE  
DIALER**



**AUTO  
DIALER**



**PREVIEW  
DIALER**



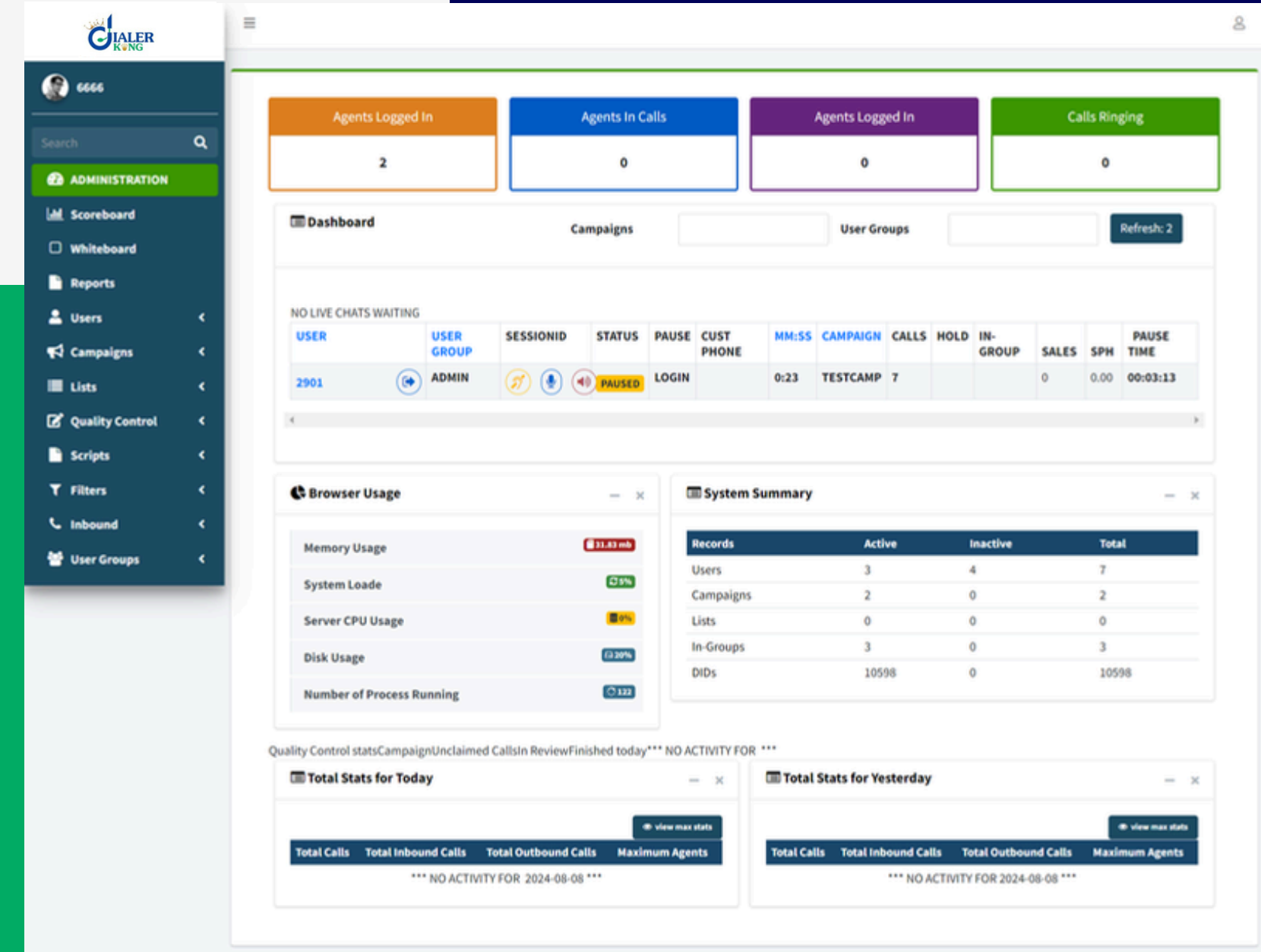
**POWER  
DIALER**



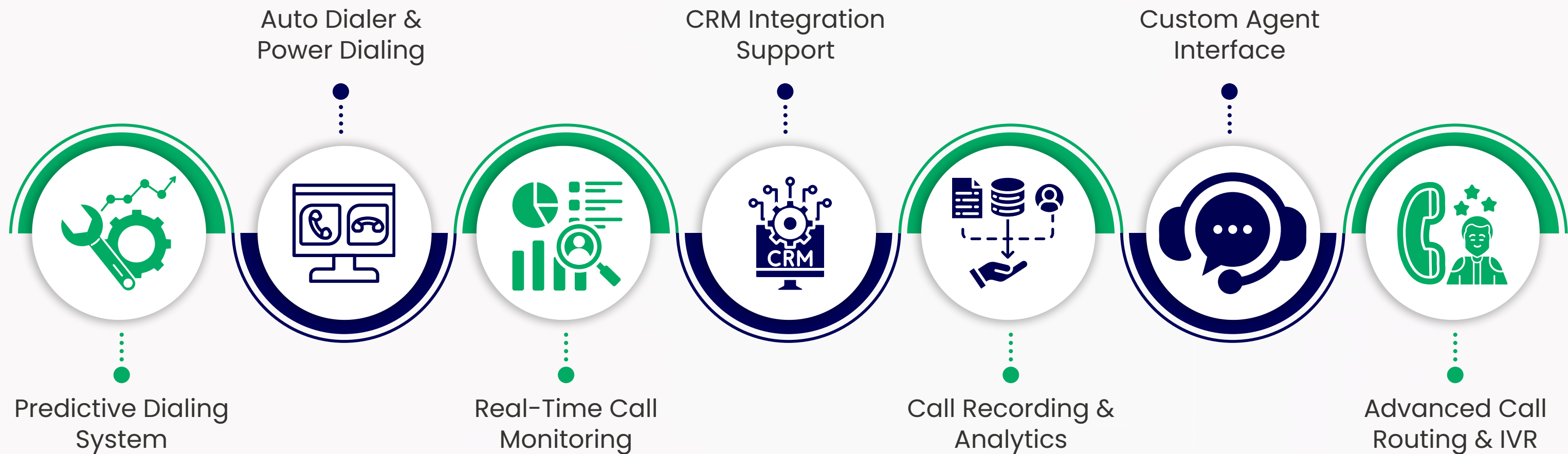
**PROGRESSIVE  
DIALER**

# CONTACT CENTER DIALER

Stop slowing your team down with manual dialing. Our contact center solution automates your outbound and inbound traffic, giving agents more time to actually talk to people. By routing calls strategically, the system guarantees that your staff is always connecting with the right leads at the perfect moment.

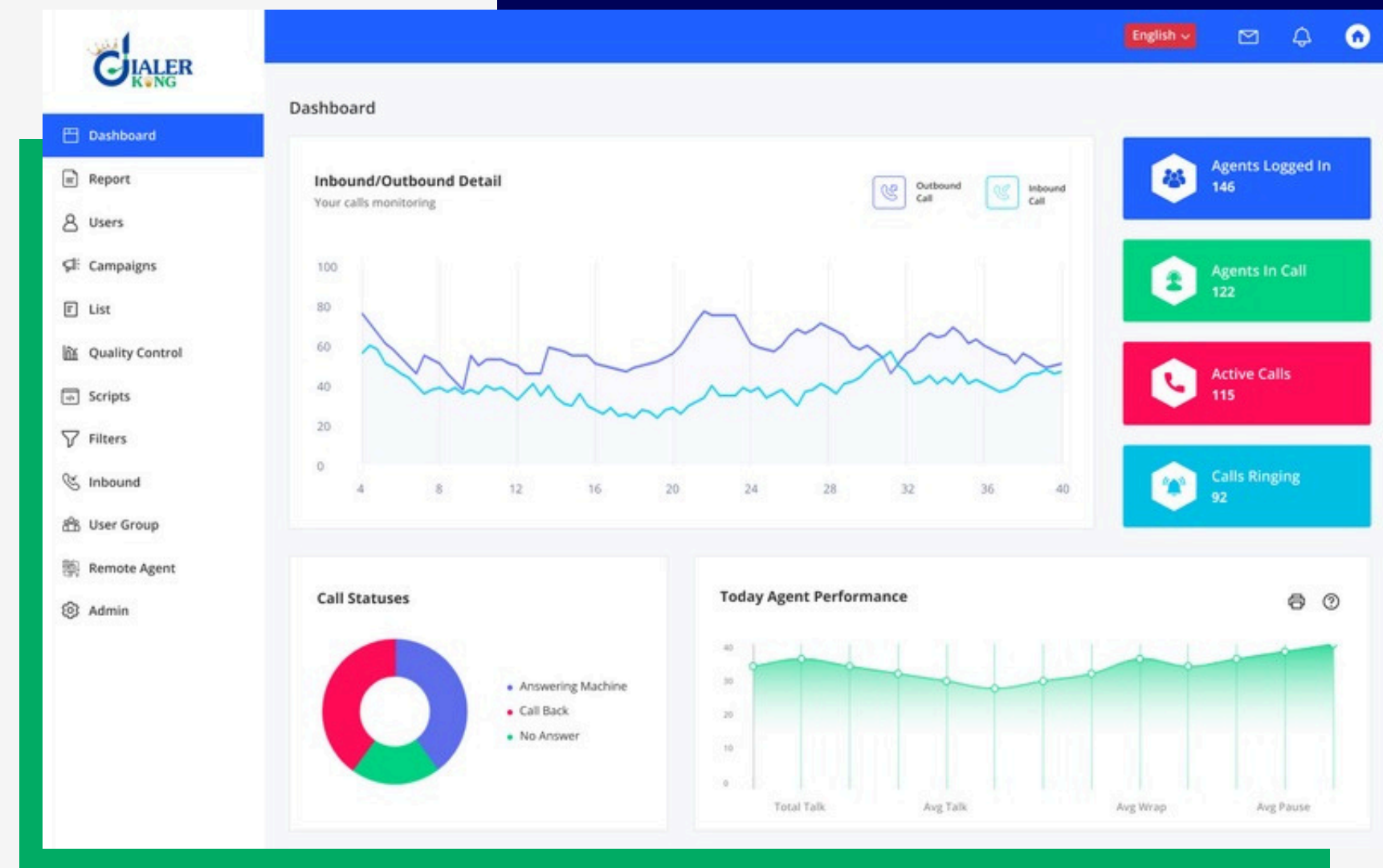


# FEATURES

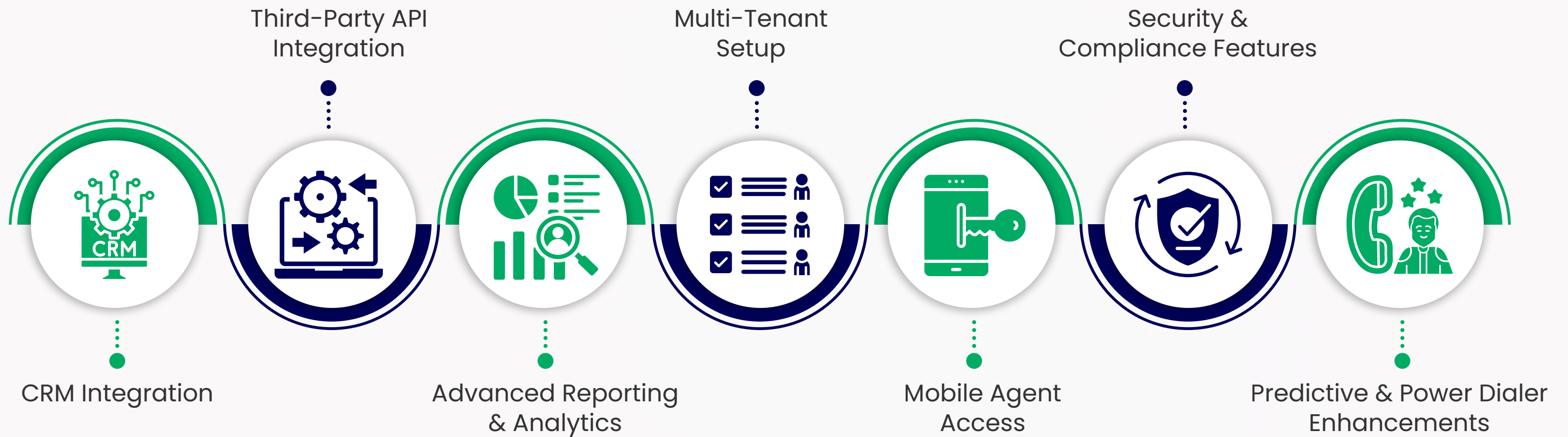


# CUSTOM VICIDIAL SOLUTION

At DialerKing, we go beyond selling Vicidial—we deliver tailored solutions. From reporting and call routing to CRM integration and multi-channel support, we fine-tune everything to maximize your contact center's performance and scalability.

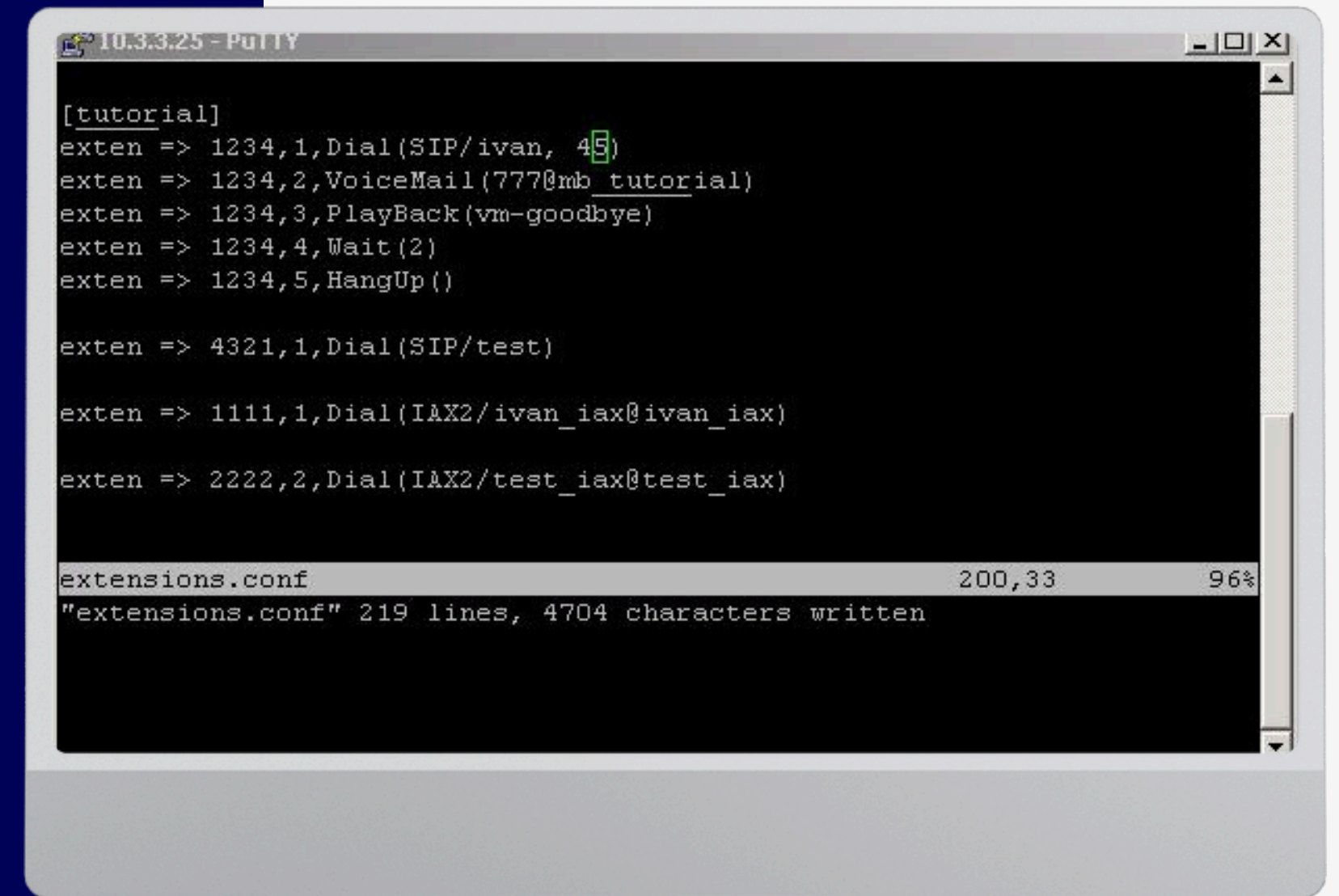


# FEATURES



# ASTERISK DEVELOPMENT

Asterisk Development is at the core of DialerKing's powerful and flexible communication solutions. We build communication systems, like custom dialers, automated phone menus, and diverse contact center setups. We base everything we create on powerful, open-source technology. Our deep experience means you'll get a really stable, feature-packed, and affordable system that makes your business communication smooth and your work easier.

A computer monitor displaying a terminal window titled "10.3.3.25 - PuTTY". The terminal shows Asterisk configuration code for extensions.conf. The code includes several extension definitions with their respective actions and arguments. At the bottom of the terminal, a status bar indicates that the file "extensions.conf" has 200,33 lines and 96% completion, with a message stating "extensions.conf" 219 lines, 4704 characters written.

```
10.3.3.25 - PuTTY
[tutorial]
exten => 1234,1,Dial(SIP/ivan, 45)
exten => 1234,2,VoiceMail(777@mb_tutorial)
exten => 1234,3,PlayBack(vm-goodbye)
exten => 1234,4,Wait(2)
exten => 1234,5,HangUp()

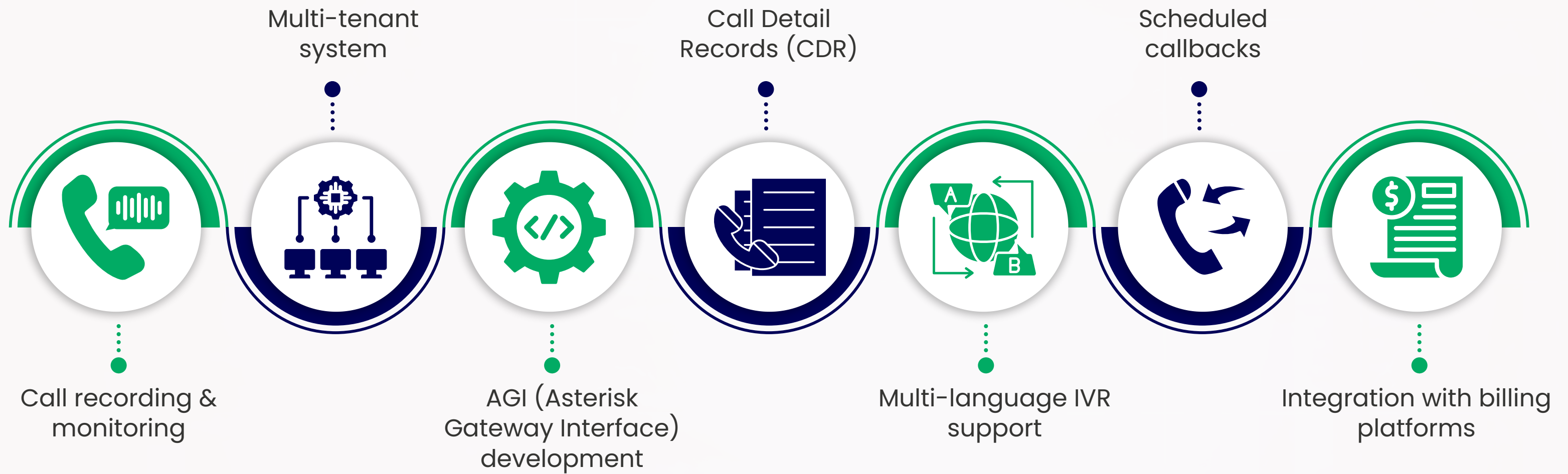
exten => 4321,1,Dial(SIP/test)

exten => 1111,1,Dial(IAX2/ivan_iax@ivan_iax)

exten => 2222,2,Dial(IAX2/test_iax@test_iax)

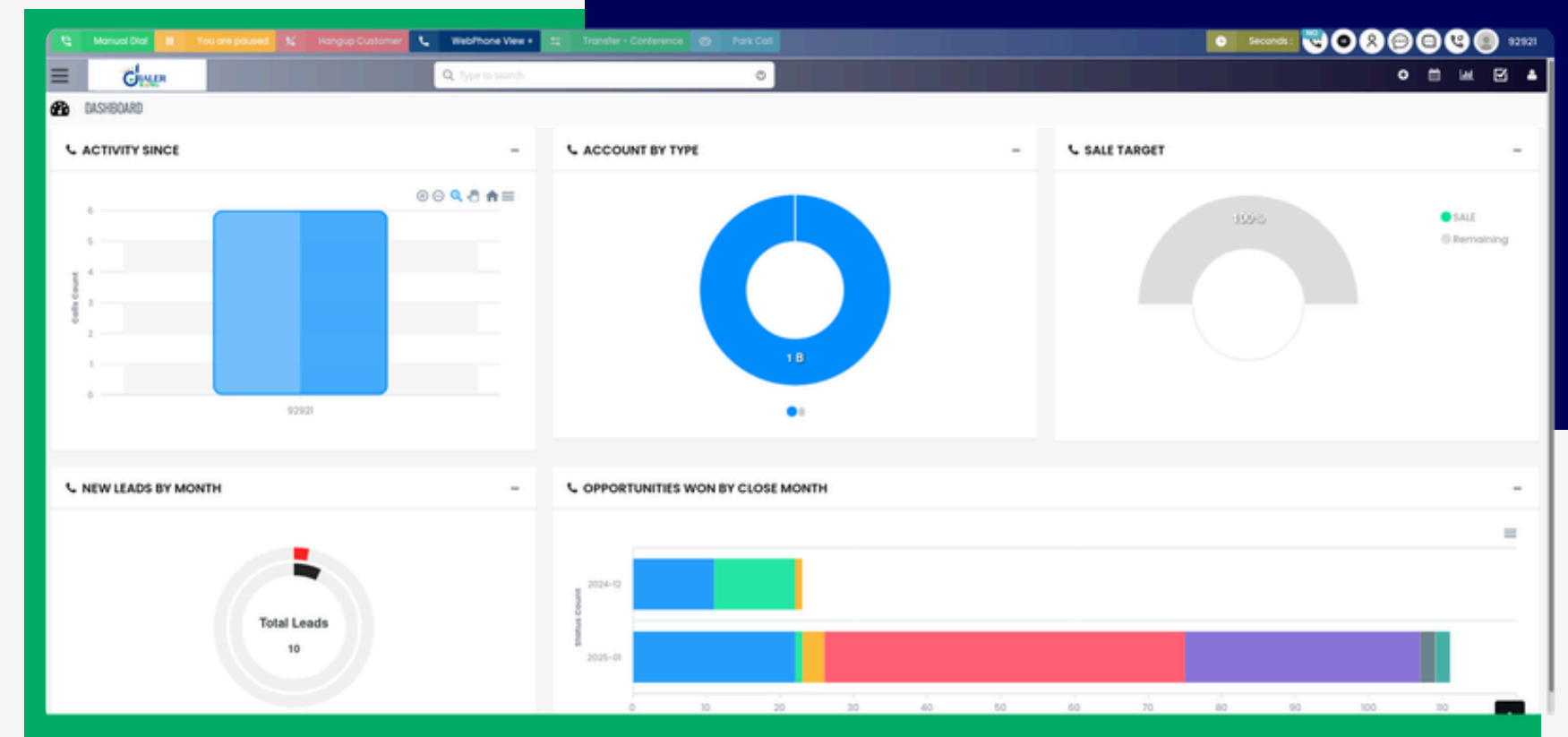
extensions.conf 200,33 96%
"extensions.conf" 219 lines, 4704 characters written
```

# FEATURES

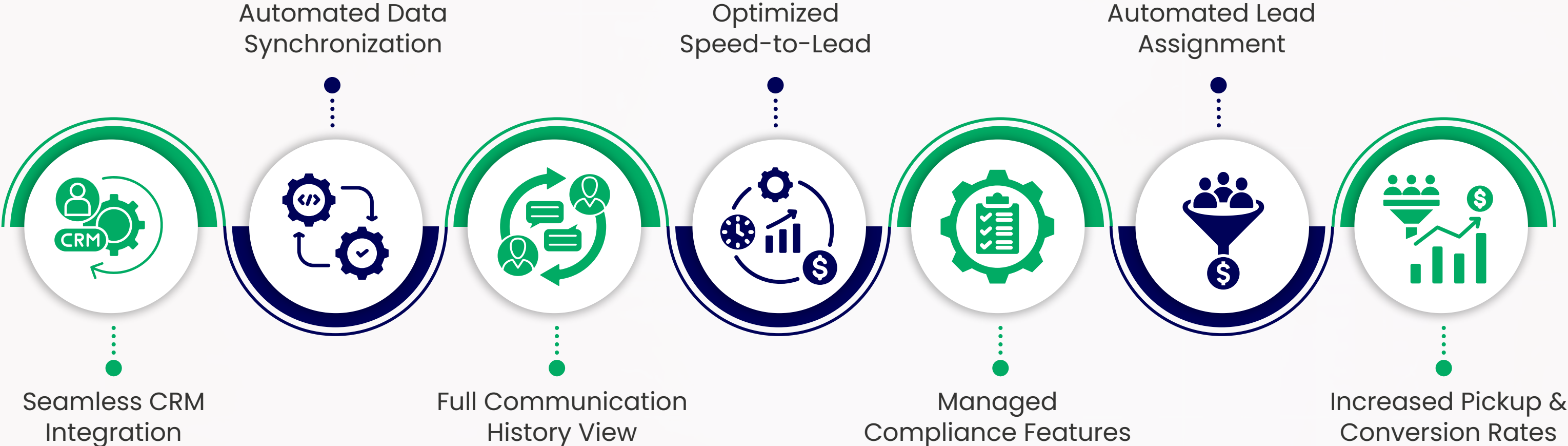


# CRM DIALER

Seamlessly integrate your existing CRM with our powerful dialer solution to unlock unparalleled efficiency and boost your outreach efforts. We take care of all the setup and fine-tuning, making sure your information flows perfectly and automated tasks run smoothly, all tailored to your exact requirements. This setup lets your sales and service staff place hundreds of calls each day right from their CRM.

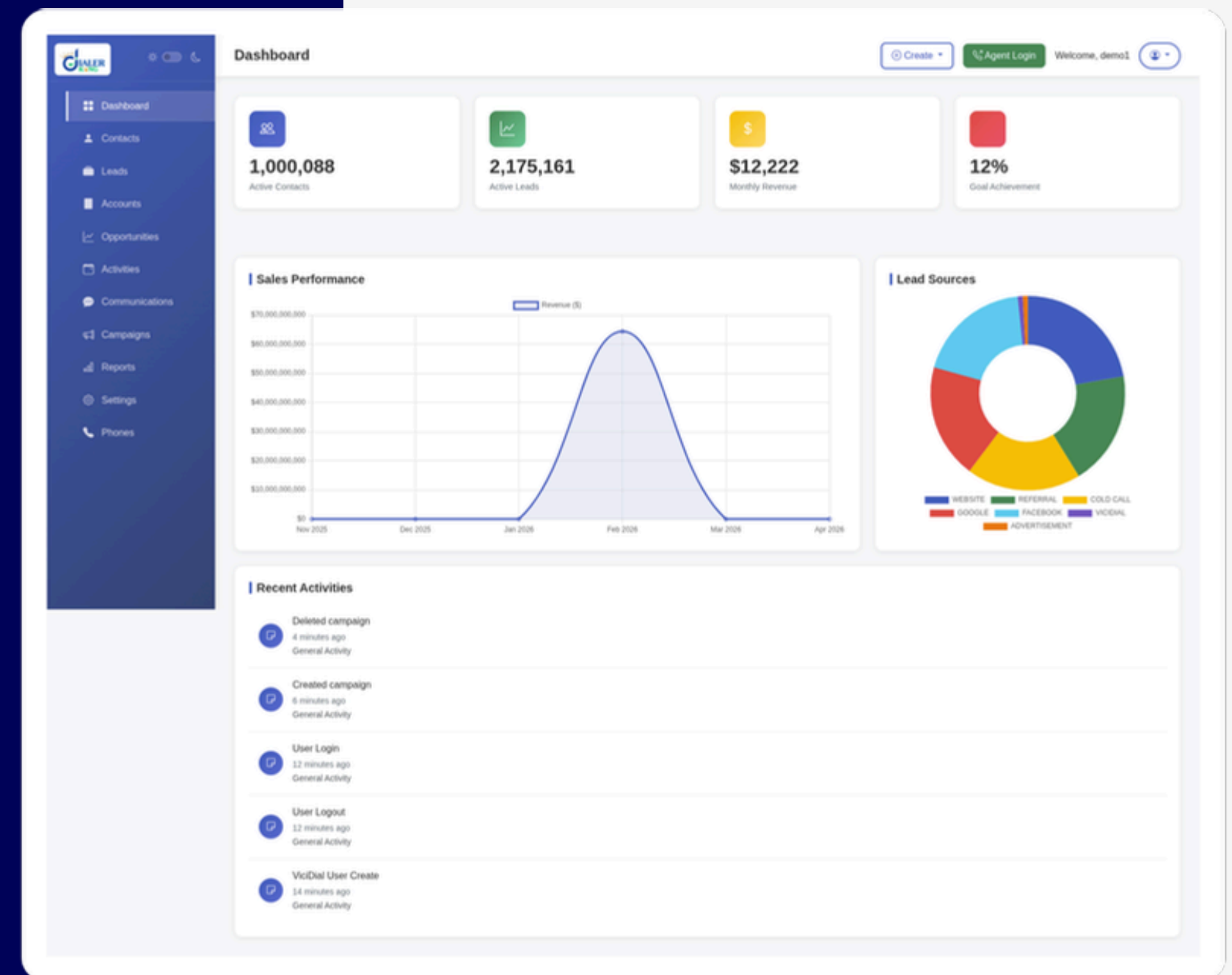


# FEATURES

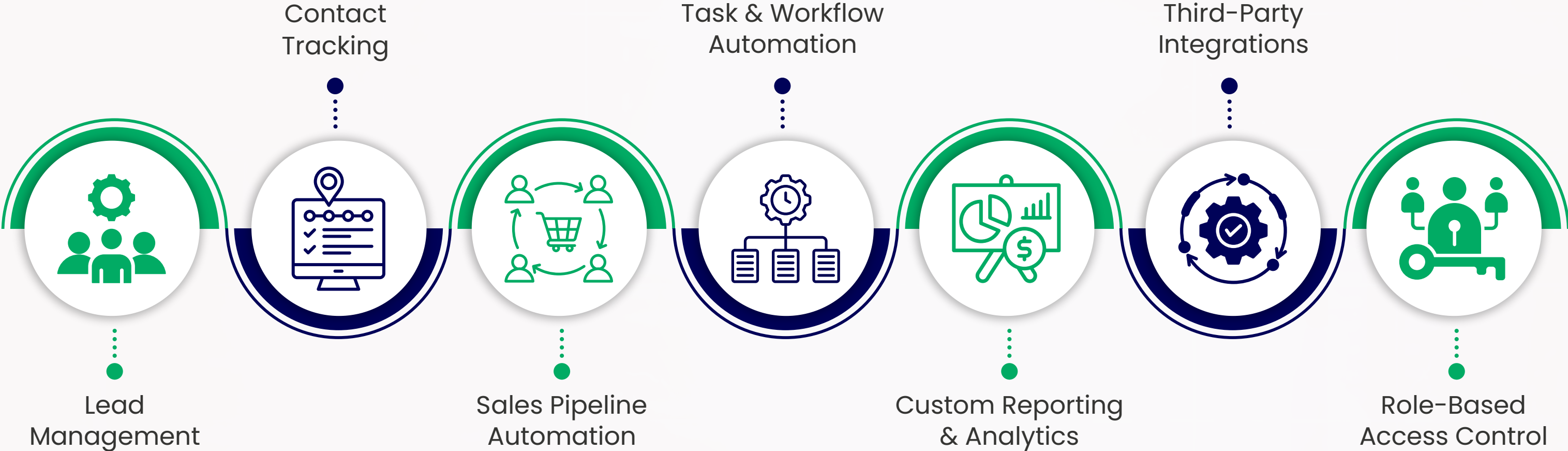


# CUSTOM CRM SOLUTION

Stop fighting with clunky software and build a CRM that actually talks your language. Custom builds give you total control over your sales pipeline and customer history without the fluff you don't need. It's about working smarter, closing deals faster, and having a system that evolves right alongside your company.

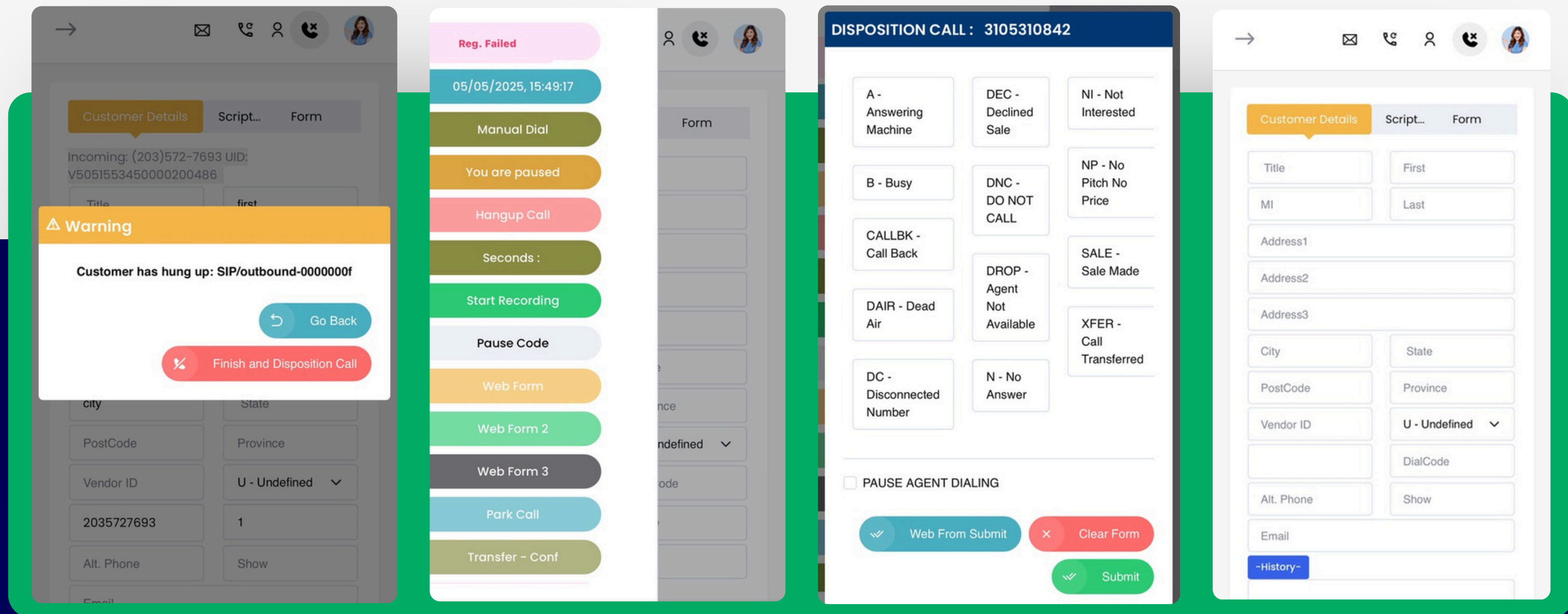


# FEATURES



# BROWSER-BASED MOBILE DIALER

Our cutting-edge Browser-Based Mobile Dialer lets you make calls on the go, no matter where you are. It works right in your Chrome browser—no need to download any apps—and runs smoothly on both Android and iPhones. Agents can easily handle calls and all their usual tasks directly from their phone, as long as they have an internet connection. This system is built on the strong VICIdial open-source platform and uses reliable Google WebRTC technology.



# FEATURES

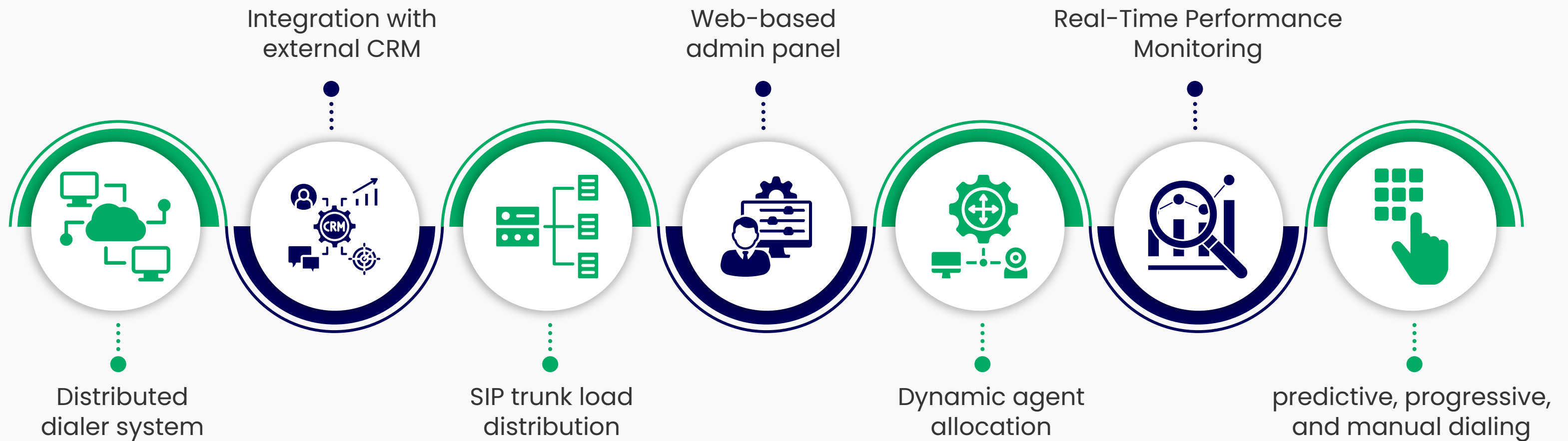


# CLUSTER DIALER SETUP

Getting the most out of an outbound contact center means having a rock-solid Cluster Dialer in place. Our smart clustering spreads calls across different servers, so there's no single point of failure, which really ramps up how many calls you can make. This setup grows with you, making sure your dialer always keeps up. Plus, with clever load balancing and automatic failover, your team gets calls without a hitch, staying productive.



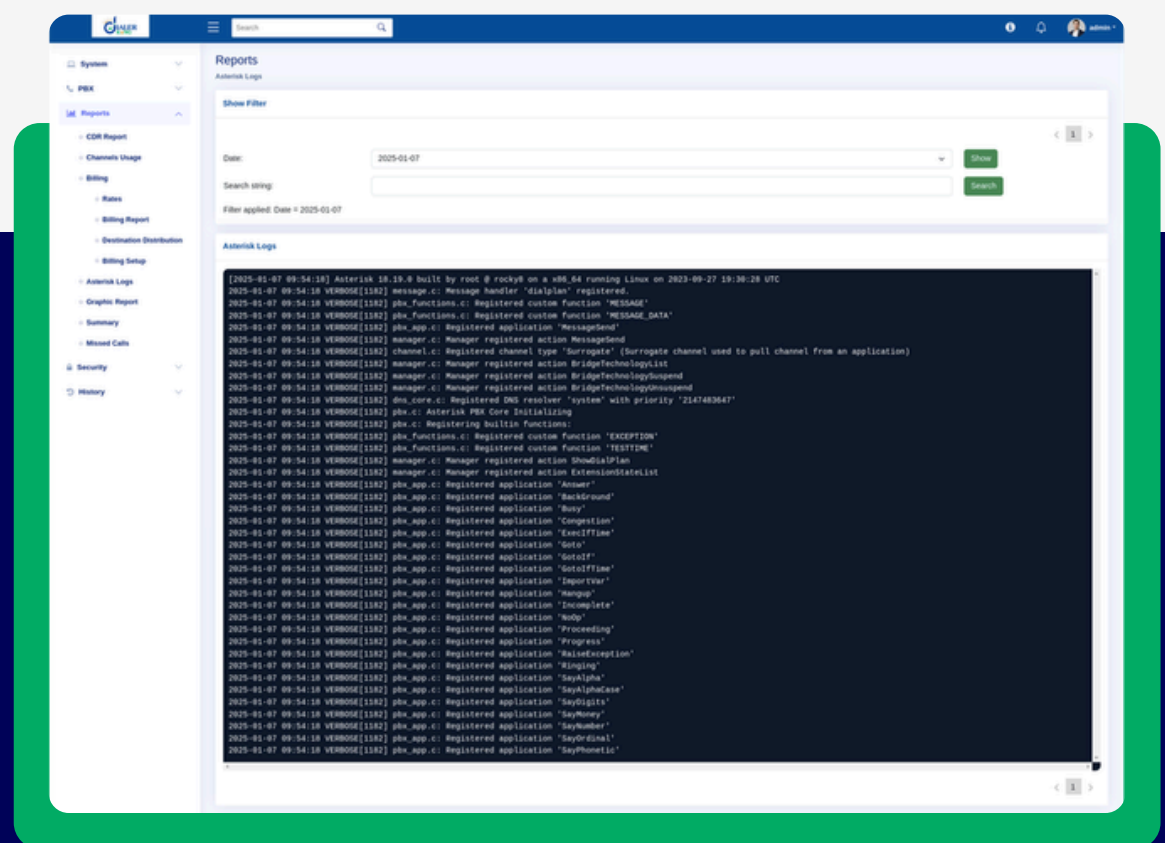
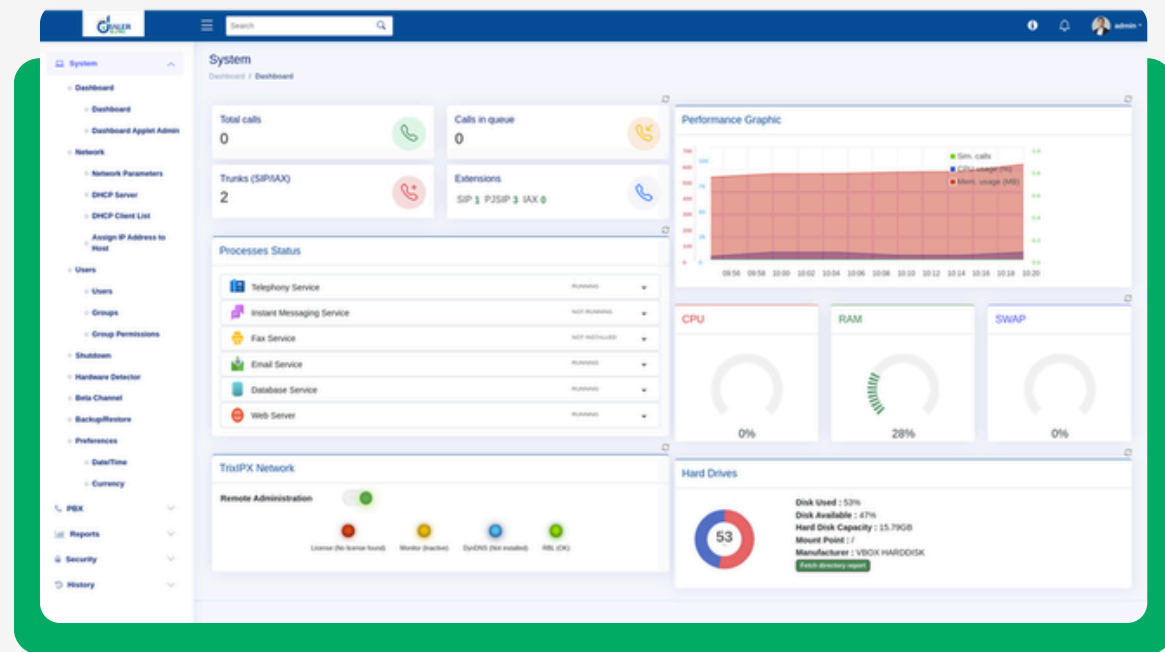
# FEATURES



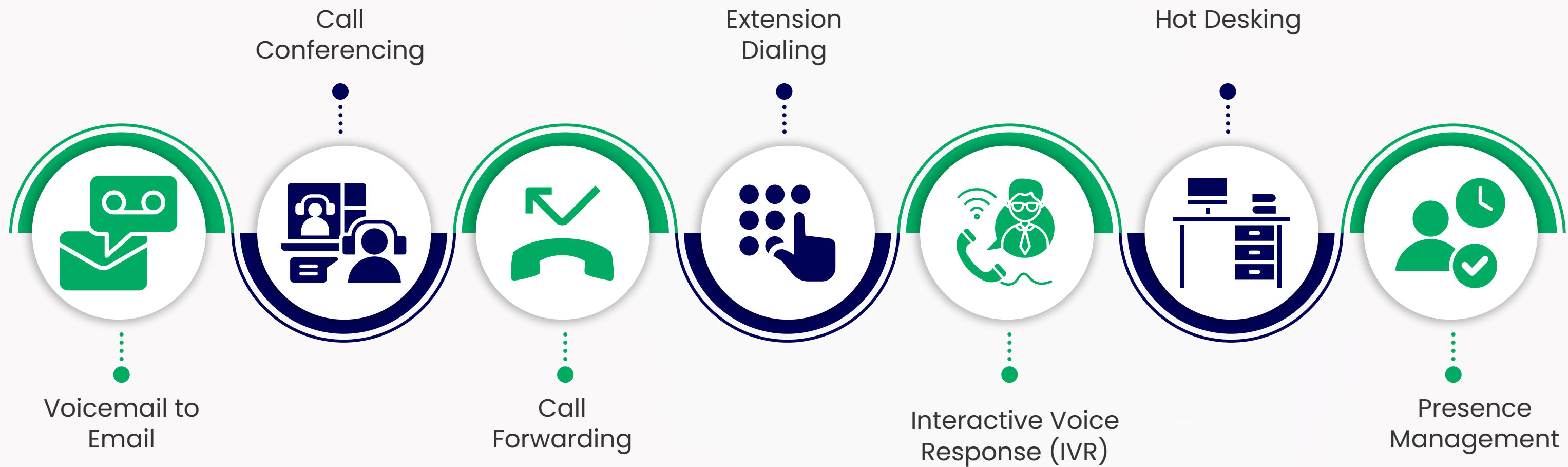
# ALL-IN-ONE PBX SOLUTION

A PBX system – that's a Private Branch Exchange – acts as your organization's central phone hub, expertly managing incoming and outgoing calls. It creates a dedicated phone network for your company, simplifying internal communication while organizing all external calls through a unified setup.

Whether hosted in the cloud or installed on-site, a PBX handles a wide range of functions, including call routing, line management, voicemail, call forwarding, automated menus (IVRs), and even call recording—all from a single, centralized platform.



# FEATURES



# MULTI-LANGUAGE DIALER SOLUTION

DialerKing's Multi-Language Dialer lets you connect with customers globally, speaking to them in their preferred language. This smart tool tears down communication barriers, building stronger relationships. Its straightforward design manages various languages smoothly, ensuring your message is always understood and your customers are happy, no matter their location. Increase your team's output and easily grow your business; every call feels close to home.

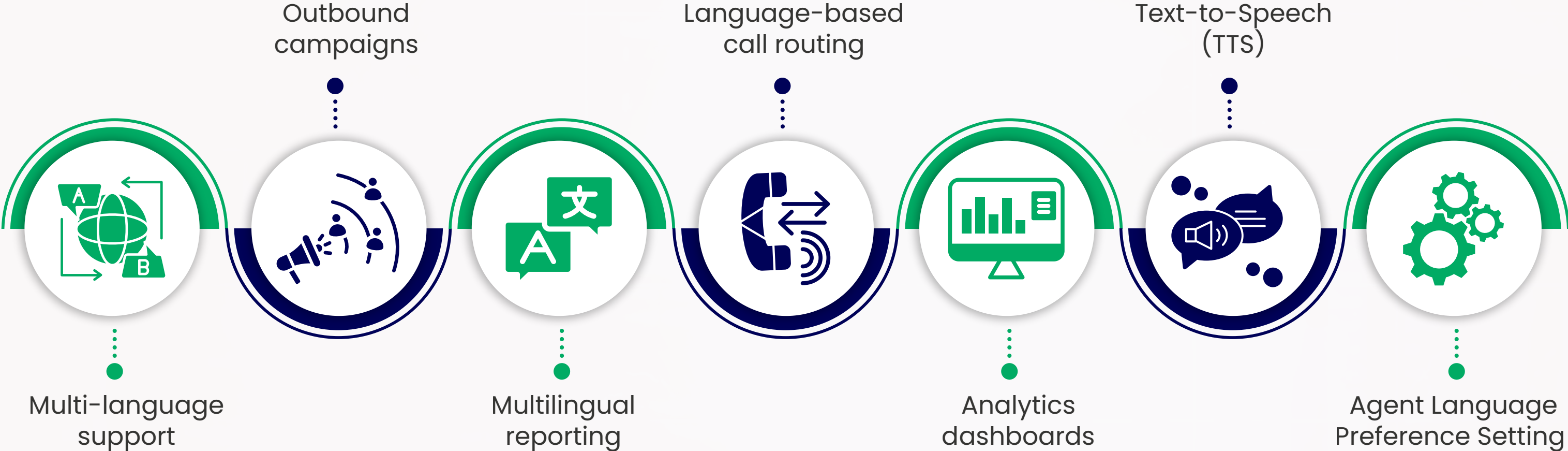
The screenshot shows the Malay version of the DialerKing dashboard. The interface includes a sidebar with navigation options like 'Tableau de bord', 'Perangkaan', 'PENGGUNA', 'Kempen', 'Senarai', 'FILS', 'Senarai Hitam', 'Garis panduan', 'Penapis', and 'Pasukan'. The main content area features a 'Tableau de bord' with four key performance indicators (KPIs): 'VENTES' (0 RAYUAN:0), 'Kadar Perhubungan' (0% HUBUNGI:0), 'TAUX DE CONVERSION' (0% Penukaran:0), and 'Tempoh Menunggu' (05 Lepaskan panggilan:0). Below these are sections for 'Status Ejen Langsung' and 'Status Panggilan Langsung'. A table displays call logs with columns for SIP, ejen, STATUT, Mengenal pasti prospek, Nombor Pelanggan, mm:ss, Campagne, RAYUAN, and En Groupe. The footer contains the text 'droit d'auteur © Kingasterisk 2024 Hak Cipta Terpelihara.'

MALAY

The screenshot shows the Russian version of the DialerKing dashboard. The interface includes a sidebar with navigation options like 'Панель инструментов', 'ОТНОШЕНИЯ', 'УТИЛИЗАТОРЫ', 'Кампании', 'Списки', 'Черный список', 'Скрипты', 'Фильтры', 'Группы пользователей', 'Группы внутри', 'ДЕЛАЛ', and 'ИВР'. The main content area features a 'Tableau de bord' with six KPIs: 'Увертюра сессии' (1), 'Выезд' (0), 'Праздник' (0), 'Перерыв' (1), 'МЕРТВЫЙ' (0), and 'ДИСПО' (0). Below these are sections for 'Предложенный вызов: 0', 'Сброшенный звонок: 0', 'Отменить вызов: 0', 'Соглашение об уровне обслуживания: 0,00%', 'Ожидание вызова: 0', 'Очередь звонков: 0', 'Средняя продолжительность разговора агента', 'Nombre total d appels sortants: 0', and 'Всего исходящих звонков: 0'. A 'Журнал времени агента' section shows a call log for SIP/2901 with a duration of 00:51:06. A table displays call logs with columns for ГЛОТОК, Агент, Groupe d'utilisateurs, УСТАВ, Идентификатор проспекта, Номер клиента, and идентификация апелланта. The footer contains the text 'droit d'auteur © Kingasterisk 2024 Hak Cipta Terpelihara.'

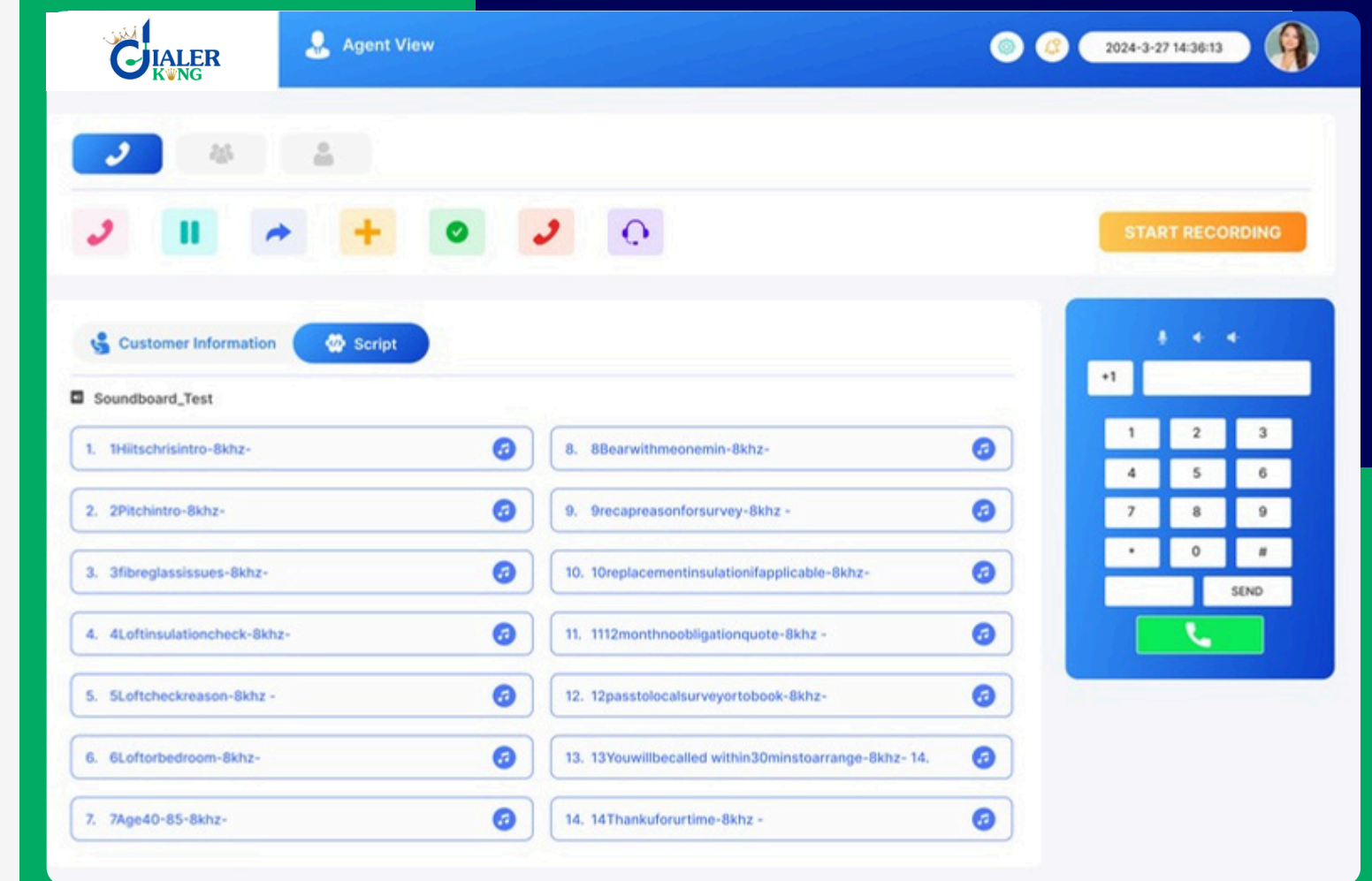
RUSSIA

# FEATURES

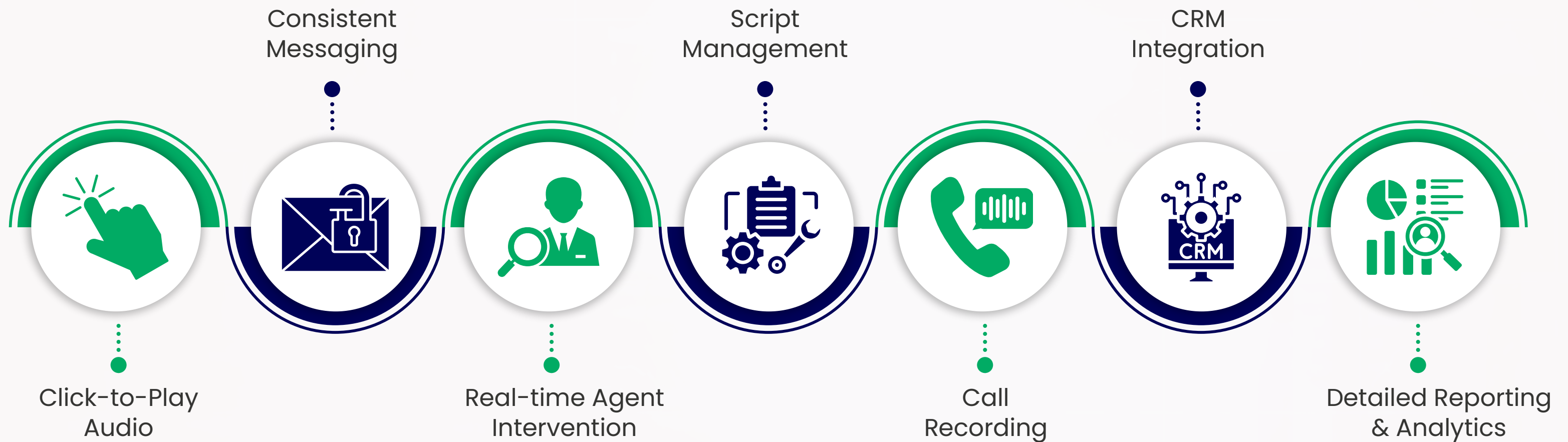


# SOUNDBOX DIALER

With the DialerKing Sound Box – or Avatar Dialer as some know it – agents engage with customers in a completely new way. With just a click, agents can play pre-recorded messages, guaranteeing that every customer receives the same clear, professional communication. This approach minimizes any concerns about accents and ensures your brand maintains a consistent, polished sound on all calls. The goal is to streamline communication for your team while still delivering a positive customer interaction.

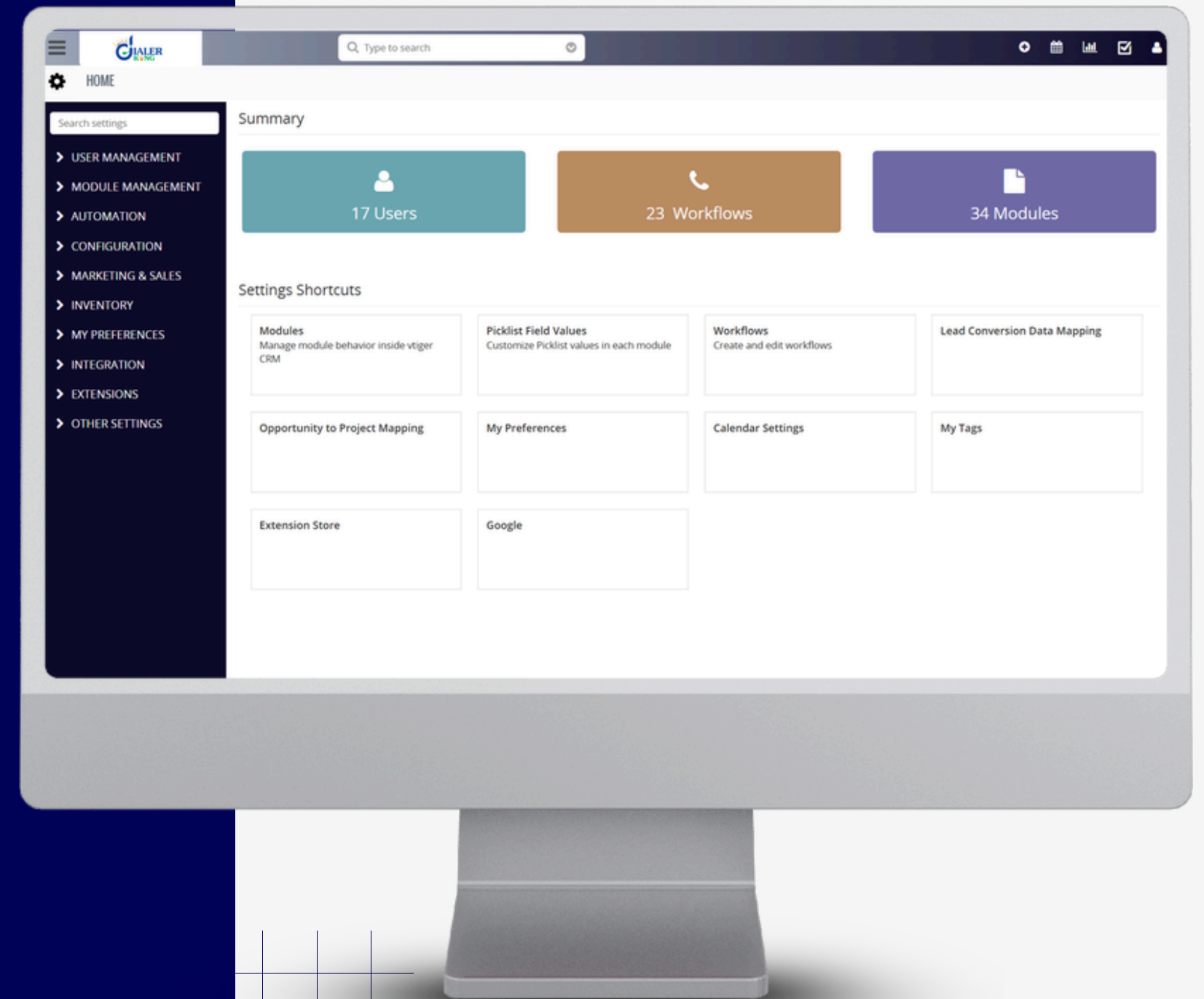


# FEATURES

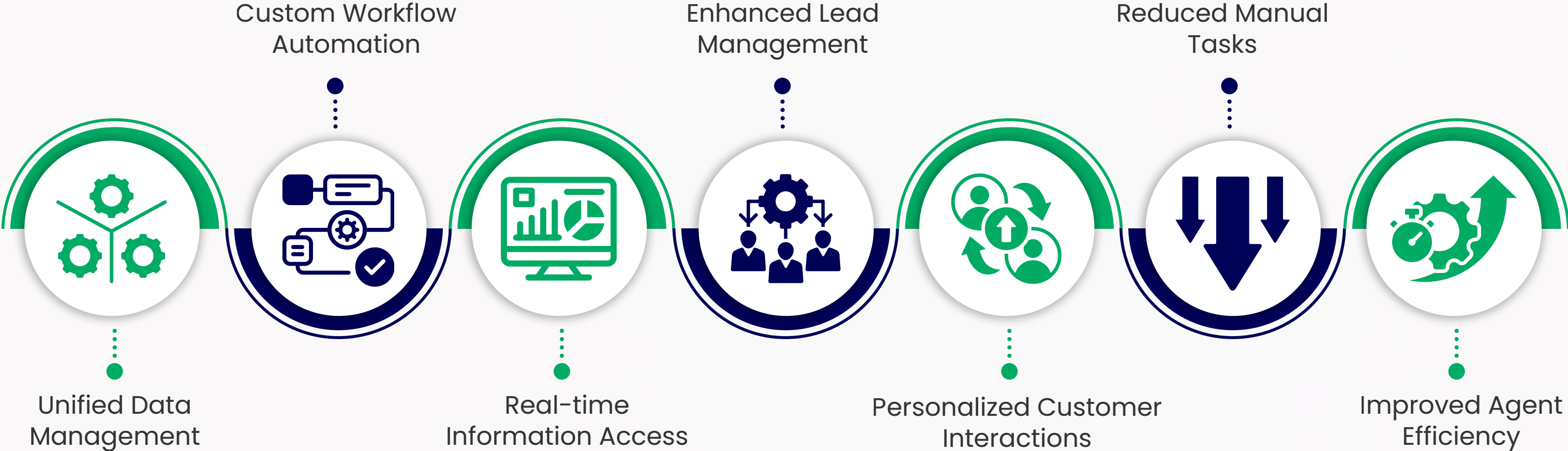


# CRM INTEGRATION SERVICES

Our team really knows its stuff when it comes to smoothly connecting your CRM. This means no more typing data by hand, and your agents get all the customer info they need, right when they're talking to someone. Bringing your customer details and communication tools together helps your teams personalize conversations, handle leads better, and just get more done.



# FEATURES

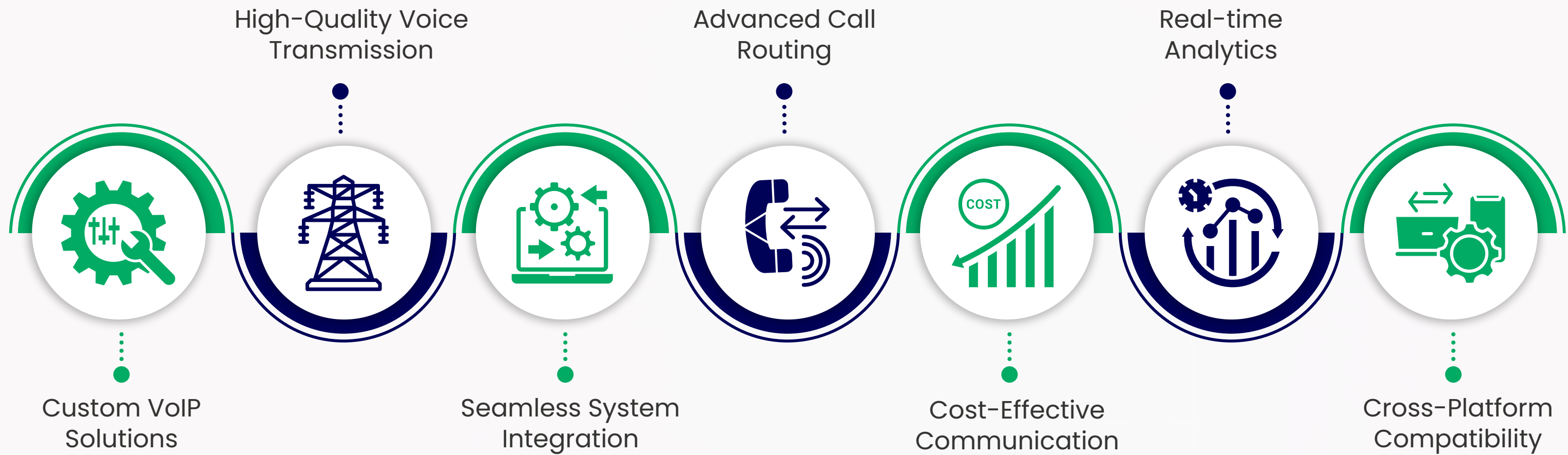


# VOIP DEVELOPMENT

For VoIP development, we build dependable, expandable voice communication tools that are crafted precisely for your business. You can count on us for top-notch, dependable internet phone systems that ensure crisp calls and uninterrupted connectivity. Our goal is to build adaptable platforms that blend effortlessly with your existing setup, making your calls effective and affordable. Let's work together to unlock the full potential of Voice over Internet Protocol for your business communication.

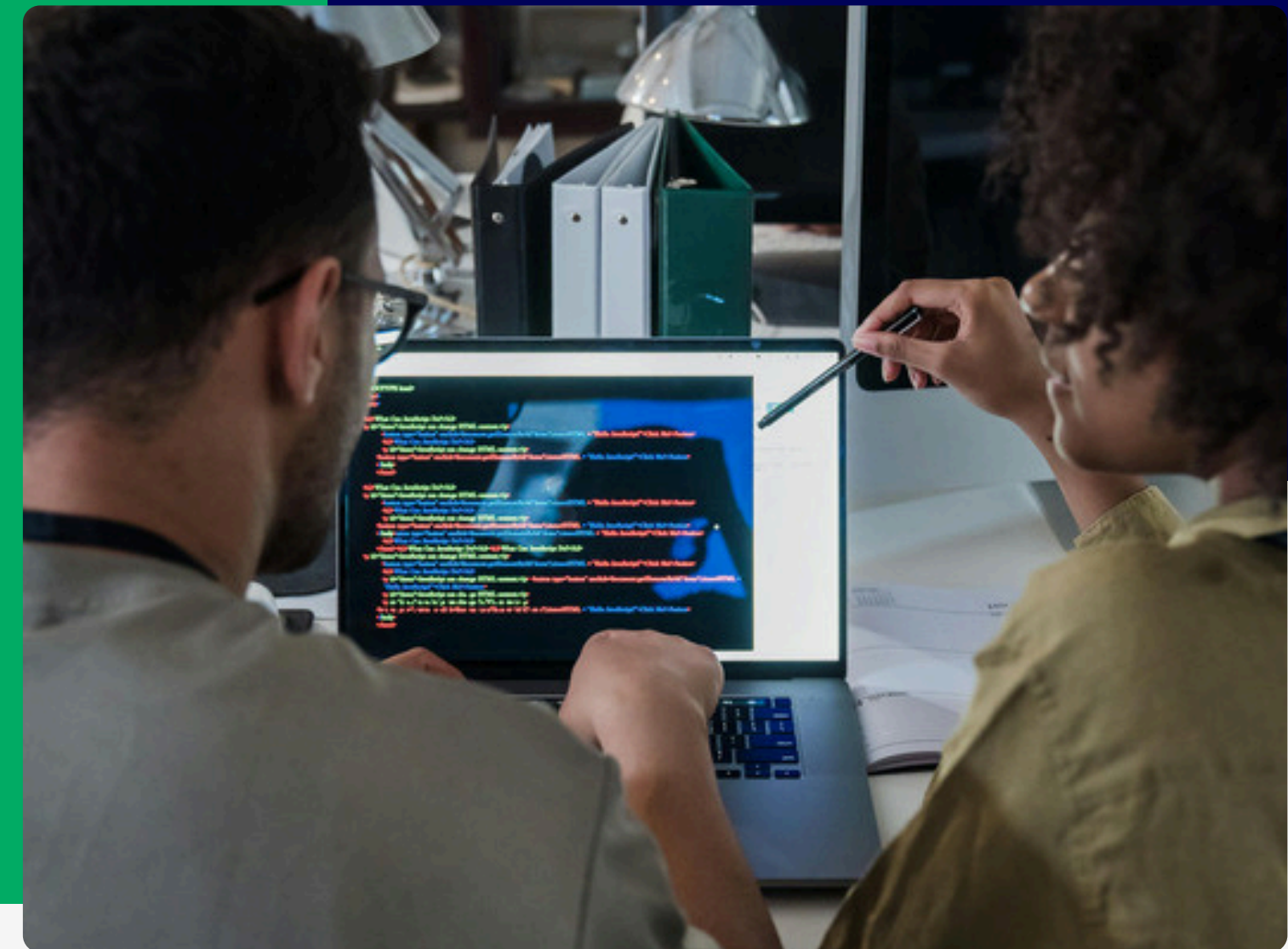


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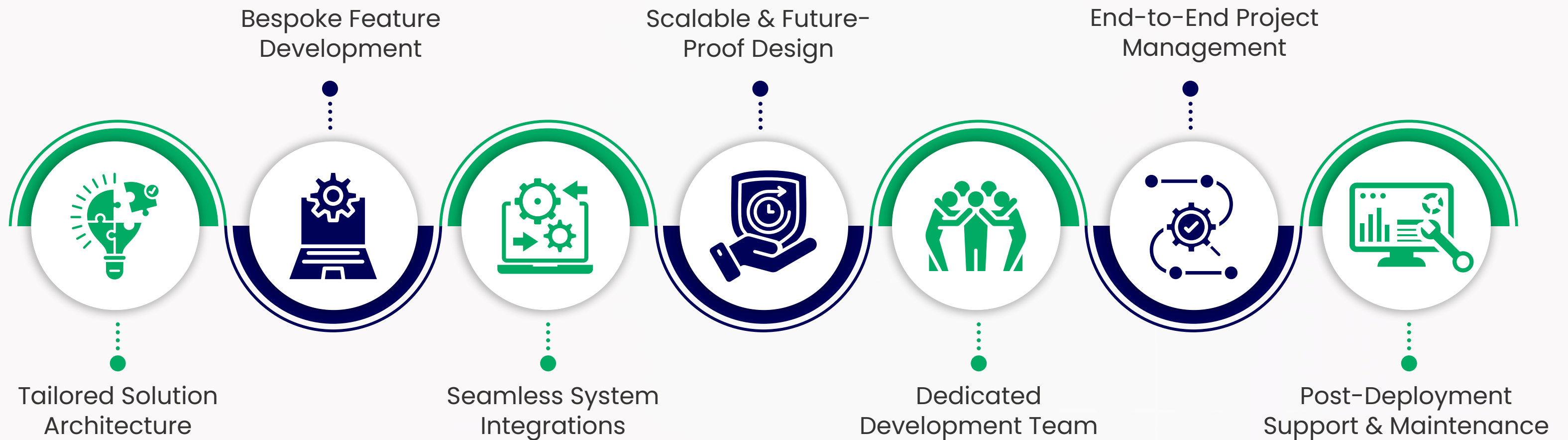


# CUSTOM PRODUCT DEVELOPMENT

At DialerKing Technology, we build dialer solutions specifically for you. We work closely, right from the start to the finish, to make sure what we create fits perfectly with how you operate and grow with your business. When your needs are truly unique – maybe specific features, special connections, or even an entirely new dialing system – our team is prepared to build a solution that genuinely sets you apart.

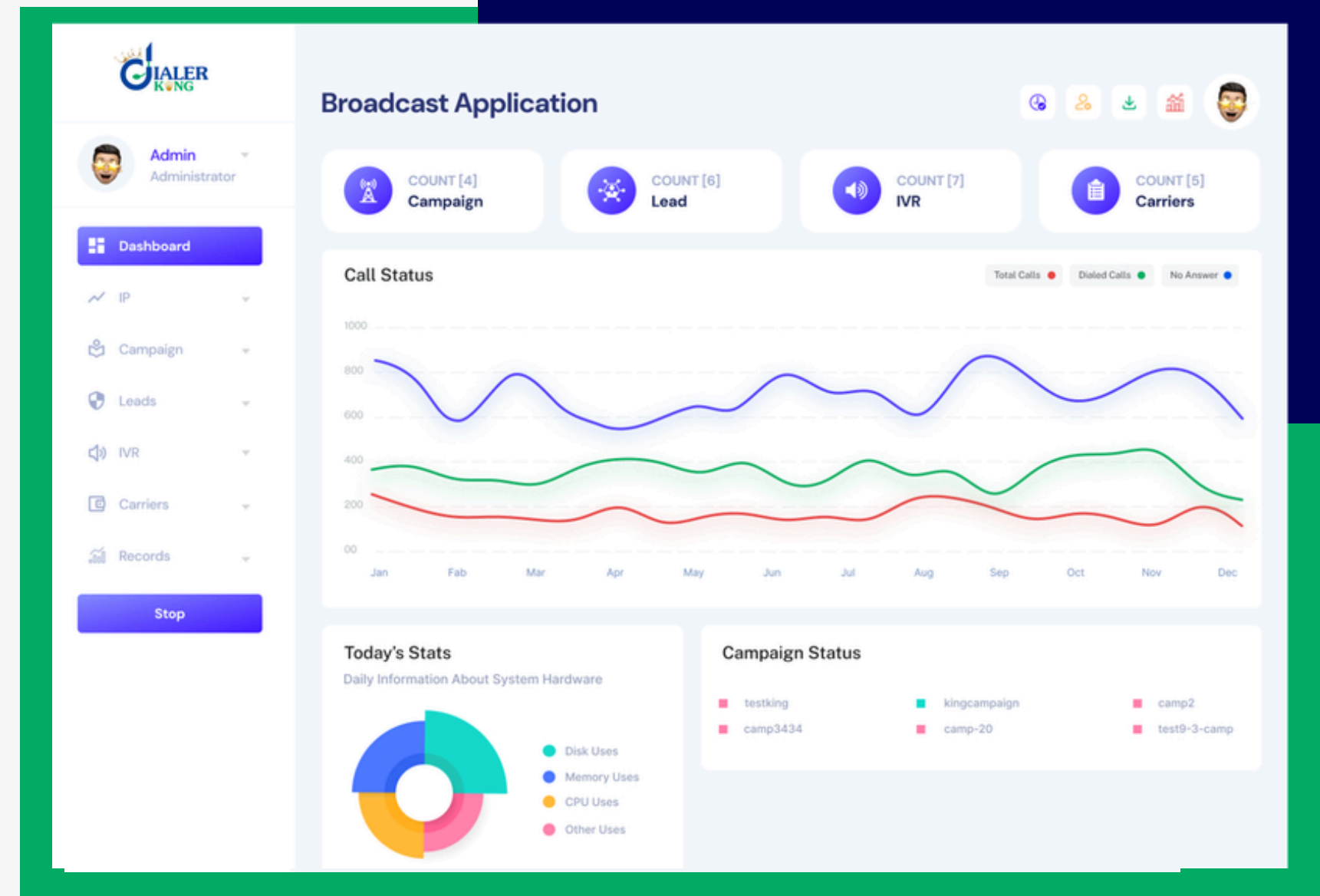


# FEATURES

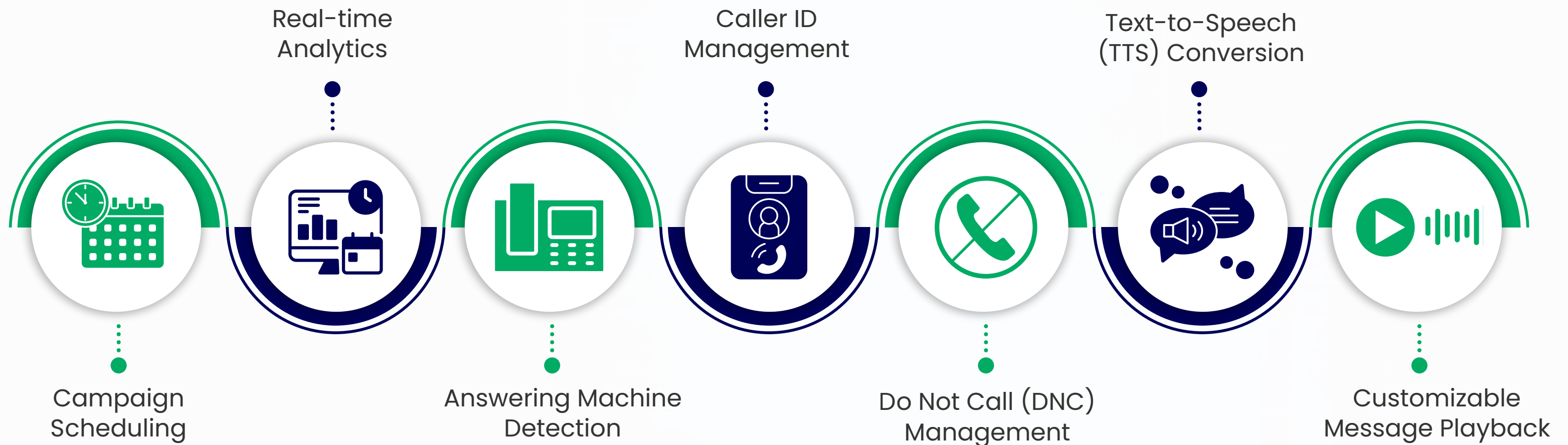


# VOICE BROADCASTING SOLUTION

Our Voice Broadcasting feature enables you to effortlessly deliver your recorded messages to a vast number of individuals simultaneously. This makes reaching many people at once both simple and impactful. It's an ideal choice for sending out alerts, promoting new offers, issuing reminders, or even conducting surveys. Our tool lets you contact thousands of people rapidly, ensuring your crucial communications are heard.



# FEATURES



# ADVANCED IVR SOLUTION

Implement our Interactive Voice Response (IVR) to give your customers automated, self-service options. We've designed our system with straightforward voice guidance and touch-tone choices to move callers along efficiently. This not only shortens their hold times but also frees up your staff to focus on crucial inquiries. Our IVR solution is accessible day and night, handling everything from FAQs to payments, ultimately boosting how satisfied your customers are.

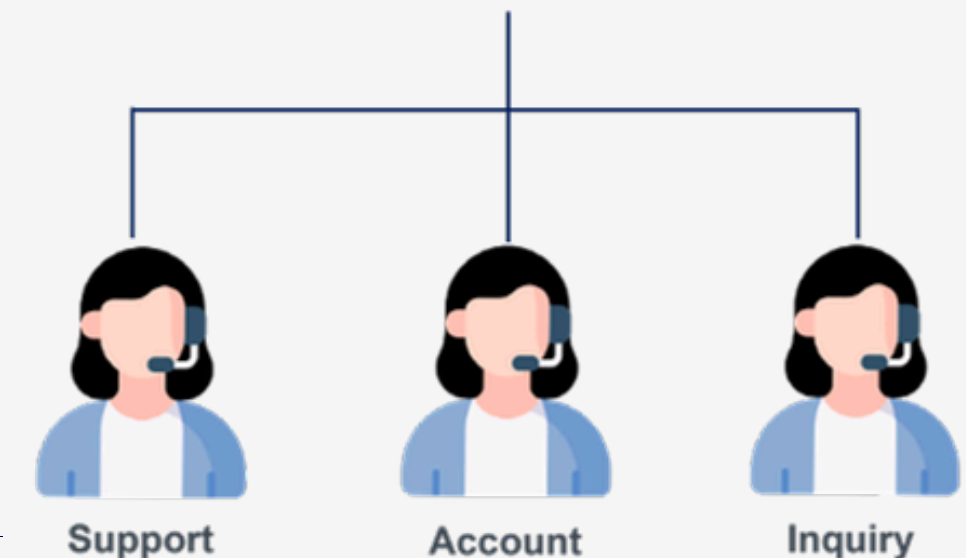
Customer Calling



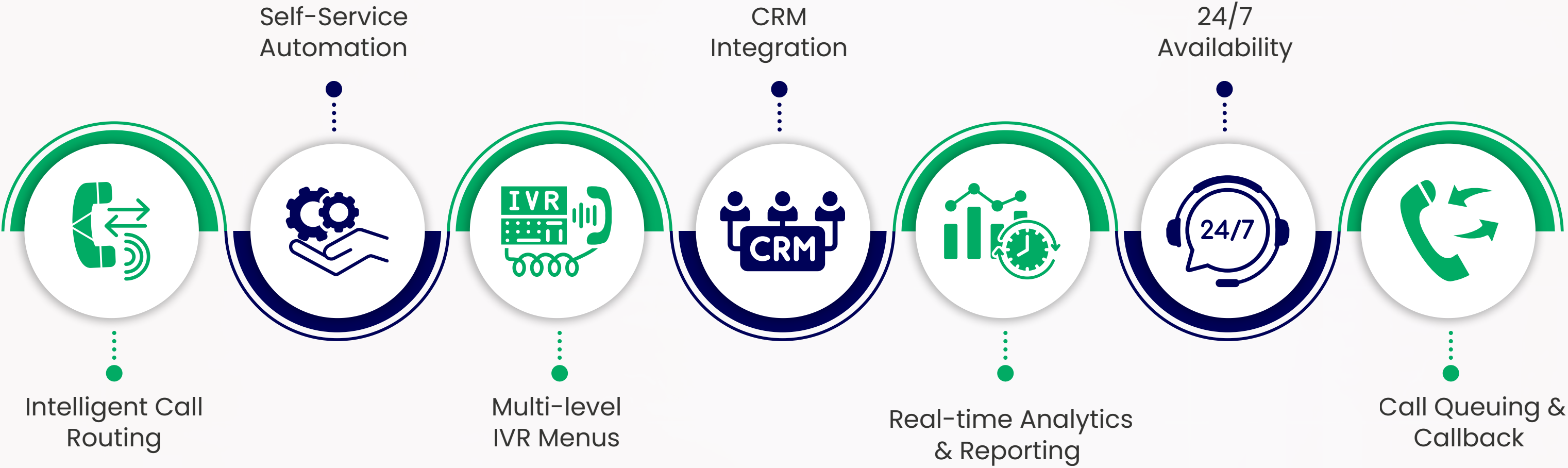
Call answered by IVR system






Call forward to departments




# FEATURES







**We specialize in client-server based contact center dialer software solutions, designed to offer complete control & flexibility to our clients. All our products are fully licensed, giving you long-term value and customization freedom.**

**We do not deal in VoIP routes, DIDs, servers, or any hardware. Our focus remains solely on software solutions, ensuring quality, consistency, and expert-level support.**

**We do not offer dialers on a rental basis. All our solutions are provided as licensed software, offering full ownership and control to our clients.**





# CONTACT US



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